iPad **令** 4:21 PM 100% □□

Patient First FieldServ



John Smith

•••••

Trouble Logging In?

Login









Service Files

My Calendar

Locations



Customer Information





Create a Complaint





Service Files **Q**













Service File# : **123456**

SMART FLEX (Cleveland, OH)

Queue Date: 20/Nov/2014

Priority Status

High

Time Left: 46:28:24

DISPATCHED 📣

Service File# : **123456**

TOTAL CARE (Cleveland, OH)

Queue Date: 05/Oct/2014

ACKNOWLEDGED |

Service File# : **123456**

TOTAL CARE (Cleveland, OH)

Queue Date: 01/Sept/2014

IN PROGRESS

Service File# : **123456**

TOTAL CARE (Cleveland, OH)

Queue Date: 29/Sept/2014

Service File# : **123456**

SMART FLEX (Cleveland, OH)



Account Information

Contract Date: 10.9.12

Planned Mauntenance Job Type :

Account Owner: John Smith

Asset Info



Warrantee Status: Full

Entitlement: Yes **Bill to Account:** No

Job Details

Product Name: Flux Capacitor Product #: 2846-2AB4

Response Time: 46:28:24 Mins.

ACCEPT +

REJECT -

Start Date:









Service Files **Q**













Service File# : **123456**

SMART FLEX (Cleveland, OH)

Queue Date: 20/Nov/2014

Priority Status

Medium

Time Left: 46:28:24

DISPATCHED 📣

Service File# : **123456**

TOTAL CARE (Cleveland, OH)

Queue Date: 05/Oct/2014

ACKNOWLEDGED |

Service File# : **123456**

TOTAL CARE (Cleveland, OH)

Queue Date: 01/Sept/2014

IN PROGRESS

Service File# : **123456**

TOTAL CARE (Cleveland, OH)

Queue Date: 29/Sept/2014

Service File# : **123456**

SMART FLEX (Cleveland, OH)



Account Information

Contract Date: 10.9.12

Job Type: Planned Mauntenance

Account Owner: John Smith

Asset Info



Warrantee Status: Full

Entitlement: Yes **Bill to Account:** No

Job Details

Product Name: Flux Capacitor Product #: 2846-2AB4

Response Time: 46:28:24 Mins.

ACCEPT +

REJECT -

Start Date:









Service Files **Q**













Service File# : **123456**

SMART FLEX (Cleveland, OH)

Queue Date: 20/Nov/2014

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SMART FLEX (Cleveland, OH)

Account Information

Contract Date: 10.9.12

Job Type: Planned Mauntenance

Account Owner: John Smith

Asset Info



Warrantee Status: Full

Entitlement: Yes **Bill to Account:** No

Job Details

Product Name: Flux Capacitor Product #: 2846-2AB4

Response Time: 46:28:24 Mins.

ACCEPT +

REJECT -

Start Date:









Service Files Q













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Service File# : **123456**

TOTAL CARE (Cleveland, OH)

Queue Date: 29/Sept/2014

Service File# : **123456**

SMART FLEX (Cleveland, OH)



Account Information

Contract Date: 10.9.12

Job Type : Planned Mauntenance

Account Owner: John Smith

Asset Info



Service History

The service history info for the asset will appear here. The service history info for the asset will appear here. The service history info for the asset will appear here. The service history info for the asset will appear here.

Warrantee Status: Full **Entitlement:** Yes **Bill to Account:** No

Job Details

Product Name: Flux Capacitor Product #: 2846-2AB4

Response Time: 46:28:24 Mins.

ACCEPT +

REJECT =

Start Date:







100% ____

Patient First FieldServ

Service Files **Q**















Service File# : **123456**

SMART FLEX (Cleveland, OH)

Queue Date: 20/Nov/2014

ACKNOWLEDGED |

Service File# : **123456**

TOTAL CARE (Cleveland, OH)

Queue Date: 05/Oct/2014

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Service File# : **123456**

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Queue Date: 01/Sept/2014

IN PROGRESS

Service File# : **123456**

TOTAL CARE (Cleveland, OH)

Queue Date: 29/Sept/2014

Service File# : **123456**

SMART FLEX (Cleveland, OH)



Account Information

Contract Date: 10.9.12

Job Type : Planned Mauntenance

Account Owner: John Smith

Asset Info



Warrantee Status: Full

Entitlement: Yes Bill to Account: No

Job Details

Product Name: Flux Capacitor

Product #: 2846-2AB4

ACCEPTED +

REJECT -

Start Date:

12.11.14

End Date:

12.12.14







Service Files Q



Service Contract Completed on: 9.12.14







Service File# : **123456**



Queue Date: 20/Nov/2014







TOTAL CARE (Cleveland, OH)

Queue Date: 05/Oct/2014

ACKNOWLEDGED |







Service File# : **123456**

TOTAL CARE (Cleveland, OH)

Queue Date: 01/Sept/2014

IN PROGRESS

Service File# : **123456**

TOTAL CARE (Cleveland, OH)

Queue Date: 29/Sept/2014

Service File# : **123456**

SMART FLEX (Cleveland, OH)



Map It



Contract Date: 10.9.12

Job Type : Planned Mauntenance

Account Owner: John Smith

Asset Info



Warrantee Status: Full

Entitlement: Yes **Bill to Account:** No

Job Details

Product Name: Flux Capacitor Product #: 2846-2AB4

ACCEPTED +

REJECT -

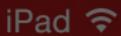
Start Date:

12.11.14

End Date:

12.12.14









User Information

Change Password

User Avatar

Service Files **Q**

Service File# : **123456**

SMART FLEX (Cleveland, OH)

Queue Date: 20/Nov/2014

ACKNOWLEDGED

Service File# : **123456**

TOTAL CARE (Cleveland, OH)

Queue Date: 05/Oct/2014

ACKNOWLEDGED

IN PROGRESS

Service File# : **123456**

TOTAL CARE (Cleveland, OH)

Queue Date: 01/Sept/2014

Service File# : **123456**

TOTAL CARE (Cleveland, OH)

Queue Date: 29/Sept/2014

Service File# : **123456**

SMART FLEX (Cleveland, OH)

Log Out

Account Information

Contract Date: 10.9.12

Job Type: Planned Mauntenance

Account Owner: John Smith

Asset Info A More

Warrantee Status: Full

Entitlement: Yes **Bill to Account:** No

Job Details

Flux Capacitor **Product Name:**

Product #: 2846-2AB4

ACCEPTED +

Start Date: 12.11.14

End Date:

12.12.14









Service File: 152460-2 ANALYSIS

Analysis Codes:	Travel Unrated: • Yes No
Description:	A brief description will appear in this area. A brief description will appear in this area. A brief description will appear in this area.
Comments:	
Subject Codes:	Damaged
Description:	
Comments:	

SAVE & CONTINUE













Service File: 152460-2

SERVICE TRACKER







CHECK INVENTORY

Part To Be Replaced

Product Part #: 12656-2

Product Name: Flux Capacitor

Source: Customer

Quantity: 1

Product Status:

Damaged

Destination:

Scrap

CHECK INVENTORY















Service File : 152460-2

SERVICE TRACKER







CHECK INVENTORY

Part To Be Replaced

Product Part #: 12656-2

Product Name: Flux Capacitor

Source: Customer

Quantity:

Product Status:

Damaged

~

Destination:

Scrap

CHECK INVENTORY

Replacement Part

Product Part #: 12656-2

Product Name: Flux Capacitor

Source: Trunk

Quantity: 1

Product Status:

Destination:

Good

Customer



COMMIT & CONTINUE













Service File: 152460-2 SERVICE TRACKER

	\$					
EXPENSE TRACKER						
Type:	Travel	Amount:	14.00	Currency:	USD	
Date:	12.11.14	Add Receipt :	US Air Ticket.po	df	CHOOSE	
Comments:						

4:21 PM

+ New Expense

SAVE & CONTINUE













Service File: 152460-2

SERVICE TRACKER

▼ ♦					
TIME TRACKER					
Date:	12.11.14	Rate Type:	Regular		
Start Time:	10:00 am	Rate: 14.0	00		
End Time:	11:00 am				
Comments:					

+ New Time Entry

SAVE & CONTINUE













Service File: 152460-2 INVOICE

Invoice #: 1-2456128

Date: 11.21.14

Product: Flux Capacitor

Quality:

Comments:

List Price: \$36.00

Discount: \$12.00

Discount (%): 33%

Payable Amount: \$24.00

GENERATE INVOICE













Service File: 152460-2

Invoice#: 1-2456128 Service Engineer: Chris Moles

Date: 11.21.14 Comments: The comments from the pervious screen

will appear in this area. The comments from the pervious screen will appear in this area.

Product: Flux Capacitor List Price: \$346.00

Product#: 12564-1 **Discount (%):** 33%

Quality: 1 Discount: \$12.00

Payable Amount: \$24.00

Account Owner: John Smith

Approval Signature:				
	X			

Email a copy to the account owner.

SUBMIT INVOICE











Service File : 152460-2

Invoice#: 1-2456128

Date: 11.21.14

Service Engineer: Chris Moles

Comments: The comments from the pervious screen

will appear in this area. The comments from the pervious screen will appear in this area.

Product: Flux Capa

Product#: 12564-1

Quality: 1



Account Owner: Joh

X

Email a copy to the account owner

SUBMIT INVOICE